



Personal Safety
— **At Work** —

Conflict Resolution

Conflict Re-Imagined

Learn how to effectively understand and resolve conflict to prevent escalation.

A New Course:

**Conflict Re-Imagined ...
...“Be Your Best Buffalo”**



- Even though most conflict ends peacefully, some of the more dangerous situations evolve from minor incidents if dealt with properly would not have led to a dangerous or even deadly outcome.
- Research-based training
- A course to help show the way to resolve conflict with an interesting twist that relates to violent crime covers:
 - ✓ the origin of the conflict
 - ✓ the pervasive nature of conflict
 - ✓ effective communication and methods to reduce conflict
 - ✓ conflict resolution methods to stop the negative impact of conflict in both your work and personal life

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We Are in the Safety Business